

**PLATZER, SWERGOLD, KARLIN, LEVINE,  
GOLDBERG & JASLOW, LLP**

*Local Counsel for Kroll Ontrack, Inc.*  
1065 Avenue of the Americas, 18th Floor  
New York, New York 10018  
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Facsimile: (212) 593-0353  
Clifford A. Katz, Esq.

MESSERLI & KRAMER P.A.  
*General Counsel for Kroll Ontrack, Inc.*  
1400 Fifth Street Towers | 100 South Fifth Street  
Minneapolis, MN 55402-  
Telephone: (612) 672-3709  
Fax: (612) 672-3777  
Benjamin J. Court, Esq.

UNITED STATES BANKRUPTCY COURT  
SOUTHERN DISTRICT OF NEW YORK

----- X  
In re:

Case No.: 12-12020 (MG)

RESIDENTIAL CAPITAL, LLC, et al.,

Chapter 11

Jointly Administered

Debtors.

----- X

I, Molly Rice, hereby declare as follows:

1. I am the accounts receivable supervisor for Kroll Ontrack, Inc. ("Kroll"), a corporation organized under the laws of the State of Minnesota. I have been employed by Kroll in its credit and collections department since September 24, 2001, and I have been in my current position for approximately the past year.

2. Kroll is in the business of data management, providing consulting, professional services, and technology products in the areas of data recovery, information management, and litigation-related discovery solutions involving electronically stored information.

3. In my current position, I am responsible for preparing proofs of claim nationwide when a Kroll customer with an outstanding balance files for bankruptcy under the United States Bankruptcy Code. On average, I prepare between four and ten proofs of claim for Kroll annually. Each time I prepare a proof of claim, I generally follow the same process and routine.

4. My normal process and routine is as follows:

- a. First, I look up the account and determine how much of the then unpaid account balance was incurred before and after the bankruptcy petition filing;
- b. Second, I obtain copies of the underlying contracts, invoices, and – to the extent available to me – the backup documentation relating to the invoices for products and services Kroll provided to the customer;
- c. Third, I read the instructions regarding the preparation and delivery of the proof of claim, and I determine whether a third-party claims administrator is involved;
- d. Fourth, I fill out the actual proof of claim form, attach the necessary addendums and/or exhibits to provide foundation and explanation for the proof of claim, and I sign and date the proof of claim; and
- e. Fifth, usually the same day that I prepare it, I assemble the completed proof of claim and accompanying documentation for shipping, take the package to Kroll's on-site shipping warehouse, and place it in the US Domestic Outgoing Mailbox. The US Domestic Outgoing Mailbox is

metered and posted by shipping department personnel and delivered via USPS First Class Mail.

5. Attached hereto and referenced herein as **Exhibit A** is a true and accurate copy of the proof of claim and supporting documents I prepared on behalf of Kroll in the above-titled bankruptcy.

6. The hand written information contained on **Exhibit A** is my handwriting and the signature on the bottom of the first page of **Exhibit A** is my signature.

7. Although I do not specifically recall the circumstances and the time frame in which I prepared the proof of claim referenced as **Exhibit A**, I do not believe I deviated from my normal process and routine.

8. To the best of my knowledge, I prepared **Exhibit A** on or about October 31, 2012, and I placed it in the US Domestic Outgoing Mailbox for delivery by USPS First Class Mail that same day.

9. On the last day of each month, I have to visit the shipping department to sign off on end of the month documents, so it would be consistent with my past experience and practice that I would have signed **Exhibit A** and delivered it for mailing on October 31, 2012.

10. To the best of my recollection and knowledge, I reviewed all of the instructions from Kurtzman Carson Consultants (“KCC”), the third-party claims administrator in the above-captioned matter, regarding preparation and delivery of Kroll’s proof of claim. To the best of my recollection and knowledge, I strictly followed KCC’s instructions.

11. In my capacity as accounts receivable supervisor for Kroll, I have previously prepared and delivered proofs of claim involving third-party claims administrators without issue, including matters in which KCC was involved.

12. At no time before the claims bar date was I ever notified by any person at Kroll, KCC, or anyone else that any problems or issues existed relative to the timely delivery of Kroll's proof of claim in this matter. Additionally, the proof of claim was not sent back to me or, to my knowledge, anyone else at Kroll.

13. Had Kroll's shipping department encountered issues relative to the mailing or delivery of the proof of claim, or been notified of any such issues, I would have been notified.

14. I had no knowledge of any problem or issue with Kroll's proof of claim in this matter until I was informed in early May 2013 that the Debtor filed an objection asserting that Kroll's proof of claim was not received by KCC until December 5, 2012, and was allegedly untimely.

15. To the best of my knowledge and information, Kroll's proof of claim was placed for delivery via USPS First Class Mail on October 31, 2013.

16. I have followed the process and routine explained herein numerous times and I have never before had a proof of claim objected to on the basis that it was untimely.

**FURTHER YOUR AFFIANT SAYETH NOT.**

Dated: July 3, 2013

/s/ Molly Rice  
MOLLY RICE

Subscribed and sworn to before me  
this 3rd day of July, 2013.

/s/ Shelly Marie Jackson  
Notary Public

State of Minnesota  
Notary Public  
Shelley Marie Jackson  
My Commission Expires 1/31/2015

## **EXHIBIT A**

[illegible][illegible]



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number:	P0000023033
Invoice Date:	9/30/2011
Customer Number:	762713
Job Number:	03247531
PO Number:	24793
Reference:	
Amount Due:	15,949.85 USD

Ally Financial Inc.  
Attention: Patty Zellmann  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Noer, Derek T

Terms: NET 30 DAYS

Due Date: 10/30/2011

Invoice Summary

DISCOVERY SERVICES	15,777.59	USD
SERVICES	166.01	USD
TAX	6.25	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>15,949.85</b>	<b>USD</b>

*For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107*  
**Kroll Ontrack**



Invoice Number:	P0000023033
Invoice Date:	9/30/2011
Customer Number:	762713
Job Number:	03247531
Amount Due:	15,949.85 USD
Due Date:	10/30/2011

Amount Enclosed:

Remittance Information

For payment by check, please send to:

Kroll Ontrack, Inc.

Via US Mail To:

PO Box 845823, Dallas, TX 75284-5823

Via Courier To:

Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America

Account Name: Kroll Ontrack Inc.

Account No: 4427195125

Wire ABA #: 026009593

ACH ABA #: 111000012

SWIFT: BOFAUS3N

**Thank you for your payment. We truly appreciate your business.**





9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number: P0000023033  
Invoice Date: 9/30/2011  
Customer Number: 762713  
Job Number: 03247531  
PO Number: 24793  
Reference: 15,949.85 USD  
Amount Due:

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>DISCOVERY SERVICES</b>						
CSA Discount		-1.00	UNITS	2,357.5700	-2,357.57	USD
Native File Processing Fee - Source GB		2.00	UNITS	850.0000	1,700.00	USD
Ontrack Inview Native File Hosting		205.00	UNITS	20.0000	4,100.00	USD
Ontrack Inview Tiff Image Hosting		4,095,293.00	UNITS	0.0030	12,285.89	USD
Production Processing Fee - Load File		1,537.00	UNITS	0.0100	15.37	USD
Production Processing Fee - Native File		339.00	UNITS	0.1000	33.90	USD
<b>DISCOVERY SERVICES</b>					<b>15,777.59</b>	<b>USD</b>
<b>SERVICES</b>						
Freight		1.00	UNITS	41.0100	41.01	USD
MEDIA - HARD DRIVE - EXT160GB		1.00	UNITS	125.0000	125.00	USD
<b>SERVICES</b>					<b>166.01</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

**For questions, please contact AR@KrollOntrack.com or call 952-937-1107**  
**Kroll Ontrack**



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number:	P0000023166
Invoice Date:	10/3/2011
Customer Number:	762713
Job Number:	03262802
PO Number:	24793
Reference:	
Amount Due:	3,982.50 USD

Ally Financial Inc.  
Attention: Patty Zellmann  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Casey, Carol L

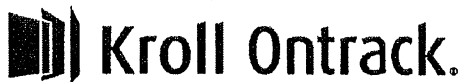
Terms: NET 30 DAYS

Due Date: 11/2/2011

Invoice Summary

PROFESSIONAL AND CONSULTING SERVICES	3,982.50	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>3,982.50</b>	<b>USD</b>

*For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107*  
**Kroll Ontrack**



Invoice Number:	P0000023166
Invoice Date:	10/3/2011
Customer Number:	762713
Job Number:	03262802
Amount Due:	3,982.50 USD
Due Date:	11/2/2011

Amount Enclosed:

Remittance Information

For payment by check, please send to:

Kroll Ontrack, Inc.

Via US Mail To:

PO Box 845823, Dallas, TX 75284-5823

Via Courier To:

Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America

Account Name: Kroll Ontrack Inc.

Account No: 4427195125

Wire ABA #: 026009593

ACH ABA #: 111000012

SWIFT: BOFAUS3N

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Eden Prairie, MN 55347  
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(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number:	P0000023166
Invoice Date:	10/3/2011
Customer Number:	762713
Job Number:	03262802
PO Number:	24793
Reference:	
Amount Due:	3,982.50 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>PROFESSIONAL AND CONSULTING SERVICES</b>						
Consultation	Ontrack Inview Support	5.75	HOURS	295.0000	1,696.25	USD
Custom Development	Custom Coding/Metadata	6.00	HOURS	295.0000	1,770.00	USD
Custom Development	Custom Tool	1.75	HOURS	295.0000	516.25	USD
<b>PROFESSIONAL AND CONSULTING SERVICES</b>					<b>3,982.50</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107  
Kroll Ontrack



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number:	P0000028645
Invoice Date:	2/2/2012
Customer Number:	762713
Job Number:	03247531
PO Number:	24793
Reference:	
Amount Due:	27,544.11 USD

Ally Financial Inc.  
Attention: Patty Zellmann  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Noer, Derek T

Terms: NET 30 DAYS

Due Date: 3/3/2012

**Invoice Summary**

---

DISCOVERY SERVICES	27,544.11	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>27,544.11</b>	<b>USD</b>

*For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107*  
**Kroll Ontrack**



Invoice Number:	P0000028645
Invoice Date:	2/2/2012
Customer Number:	762713
Job Number:	03247531
Amount Due:	27,544.11 USD
Due Date:	3/3/2012

Amount Enclosed:

**Remittance Information**

**For payment by check, please send to:**

Kroll Ontrack, Inc.  
**Via US Mail To:**  
PO Box 845823, Dallas, TX 75284-5823  
**Via Courier To:**  
Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

**For electronic payments, please send to:**

Bank: Bank of America  
Account Name: Kroll Ontrack Inc.  
Account No: 4427195125  
Wire ABA #: 026009593  
ACH ABA#: 111000012  
SWIFT: BOFAUS3N

***Thank you for your payment. We truly appreciate your business.***



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Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number: P0000028645  
Invoice Date: 2/2/2012  
Customer Number: 762713  
Job Number: 03247531  
PO Number: 24793  
Reference:  
Amount Due: 27,544.11 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>DISCOVERY SERVICES</b>						
CSA Discount		-1.00	UNITS	4,115.7900	-4,115.79	USD
Custodian Filtering Fee		4.00	UNITS	550.0000	2,200.00	USD
Import 3rd Party Documents To Ontrack Inview		15,071.00	UNITS	0.1000	1,507.10	USD
Native File Processing Fee - Source GB		4.00	UNITS	850.0000	3,400.00	USD
Ontrack Inview Document Tiff Production		86,481.00	UNITS	0.0400	3,459.24	USD
Ontrack Inview Native File Hosting		218.00	UNITS	20.0000	4,360.00	USD
Ontrack Inview Tiff Image Hosting		5,560,954.00	UNITS	0.0030	16,682.87	USD
Production Processing Fee - Load File		89.00	UNITS	0.0100	0.89	USD
Production Processing Fee - Native File		498.00	UNITS	0.1000	49.80	USD
<b>DISCOVERY SERVICES</b>					<b>27,544.11</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107

Kroll Ontrack



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number:	P0000029888
Invoice Date:	3/1/2012
Customer Number:	762713
Job Number:	03262802
PO Number:	
Reference:	3346
Amount Due:	1,327.50 USD

Ally Financial Inc.  
Attention: Patty Zellman  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Casey, Carol L

Terms: NET 30 DAYS

Due Date: 3/31/2012

**Invoice Summary**

PROFESSIONAL AND CONSULTING SERVICES	1,327.50	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>1,327.50</b>	<b>USD</b>

**For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107**  
**Kroll Ontrack**



Invoice Number:	P0000029888
Invoice Date:	3/1/2012
Customer Number:	762713
Job Number:	03262802
Amount Due:	1,327.50 USD
Due Date:	3/31/2012

Amount Enclosed:

**Remittance Information**

For payment by check, please send to:

Kroll Ontrack, Inc.

Via US Mail To:

PO Box 845823, Dallas, TX 75284-5823

Via Courier To:

Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America

Account Name: Kroll Ontrack Inc.

Account No: 4427195125

Wire ABA #: 026009593

ACH ABA#: 111000012

SWIFT: BOFAUS3N

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Eden Prairie, MN 55347  
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(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number: P0000029888  
Invoice Date: 3/1/2012  
Customer Number: 762713  
Job Number: 03262802  
PO Number:  
Reference: 3346  
Amount Due: 1,327.50 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>PROFESSIONAL AND CONSULTING SERVICES</b>						
Consultation	Ontrack Inview Support	4.50	HOURS	295.0000	1,327.50	USD
<b>PROFESSIONAL AND CONSULTING SERVICES</b>					<b>1,327.50</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107  
Kroll Ontrack



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number: P0000030040  
Invoice Date: 3/2/2012  
Customer Number: 762713  
Job Number: 03247531  
PO Number: 24793  
Reference:  
Amount Due: 26,929.28 USD

Ally Financial Inc.  
Attention: Patty Zellmann  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Noer, Derek T

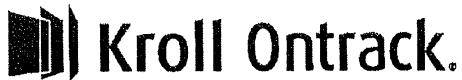
Terms: NET 30 DAYS

Due Date: 4/1/2012

Invoice Summary

DISCOVERY SERVICES	26,929.28	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>26,929.28</b>	<b>USD</b>

**For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107**  
**Kroll Ontrack**



Invoice Number: P0000030040  
Invoice Date: 3/2/2012  
Customer Number: 762713  
Job Number: 03247531  
Amount Due: 26,929.28 USD  
Due Date: 4/1/2012

Amount Enclosed:

Remittance Information

For payment by check, please send to:  
Kroll Ontrack, Inc.  
**Via US Mail To:**  
PO Box 845823, Dallas, TX 75284-5823  
**Via Courier To:**  
Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:  
Bank: Bank of America  
Account Name: Kroll Ontrack Inc.  
Account No: 4427195125  
Wire ABA #: 026009593  
ACH ABA #: 111000012  
SWIFT: BOFAUS3N

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Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number: P0000030040  
Invoice Date: 3/2/2012  
Customer Number: 762713  
Job Number: 03247531  
PO Number: 24793  
Reference:  
Amount Due: 26,929.28 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>DISCOVERY SERVICES</b>						
CSA Discount		-1.00	UNITS	4,023.9200	-4,023.92	USD
Custodian Filtering Fee		5.00	UNITS	550.0000	2,750.00	USD
Import 3rd Party Documents To Ontrack Inview		61,056.00	UNITS	0.1000	6,105.60	USD
Native File Processing Fee - Source GB		1.00	UNITS	850.0000	850.00	USD
Ontrack Inview Native File Hosting		219.00	UNITS	20.0000	4,380.00	USD
Ontrack Inview Tiff Image Hosting		5,622,010.00	UNITS	0.0030	16,866.04	USD
Production Processing Fee - Load File		86.00	UNITS	0.0100	0.86	USD
Production Processing Fee - Native File		7.00	UNITS	0.1000	0.70	USD
<b>DISCOVERY SERVICES</b>					<b>26,929.28</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107

Kroll Ontrack



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number:	P0000031275
Invoice Date:	4/4/2012
Customer Number:	762713
Job Number:	03247531
PO Number:	24793
Reference:	
Amount Due:	35,859.93 USD

Ally Financial Inc.  
Attention: Patty Zellman  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Noer, Derek T

Terms: NET 30 DAYS

Due Date: 5/4/2012

Invoice Summary

DISCOVERY SERVICES	35,859.93	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>35,859.93</b>	<b>USD</b>

**For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107**  
**Kroll Ontrack**



Invoice Number:	P0000031275
Invoice Date:	4/4/2012
Customer Number:	762713
Job Number:	03247531
Amount Due:	35,859.93 USD
Due Date:	5/4/2012

Amount Enclosed:

Remittance Information

For payment by check, please send to:

Kroll Ontrack, Inc.  
Via US Mail To:  
PO Box 845823, Dallas, TX 75284-5823  
Via Courier To:  
Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America  
Account Name: Kroll Ontrack Inc.  
Account No: 4427195125  
Wire ABA #: 026009593  
ACH ABA#: 111000012  
SWIFT: BOFAUS3N

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Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number: P0000031275  
Invoice Date: 4/4/2012  
Customer Number: 762713  
Job Number: 03247531  
PO Number: 24793  
Reference:  
Amount Due: 35,859.93 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>DISCOVERY SERVICES</b>						
CSA Discount		-1.00	UNITS	5,413.4800	-5,413.48	USD
Custodian Filtering Fee		2.00	UNITS	550.0000	1,100.00	USD
Import 3rd Party Documents To Ontrack Inview		136,931.00	UNITS	0.1000	13,693.10	USD
Native File Processing Fee - Source GB		2.00	UNITS	850.0000	1,700.00	USD
Ontrack Inview Document Tiff Production		2,290.00	UNITS	0.0400	91.60	USD
Ontrack Inview Native File Hosting		220.00	UNITS	20.0000	4,400.00	USD
Ontrack Inview Tiff Image Hosting		6,761,112.00	UNITS	0.0030	20,283.35	USD
Production Processing Fee - Load File		456.00	UNITS	0.0100	4.56	USD
Production Processing Fee - Native File		8.00	UNITS	0.1000	0.80	USD
<b>DISCOVERY SERVICES</b>					<b>35,859.93</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107

Kroll Ontrack



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number: P0000031288  
Invoice Date: 4/4/2012  
Customer Number: 762713  
Job Number: 03262802  
PO Number: 3346  
Reference:  
Amount Due: 958.75 USD

Ally Financial Inc.  
Attention: Patty Zellman  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Casey, Carol L

Terms: NET 30 DAYS

Due Date: 5/4/2012

Invoice Summary

PROFESSIONAL AND CONSULTING SERVICES	958.75	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>958.75</b>	<b>USD</b>

**For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107**  
**Kroll Ontrack**



Invoice Number: P0000031288  
Invoice Date: 4/4/2012  
Customer Number: 762713  
Job Number: 03262802  
Amount Due: 958.75 USD  
Due Date: 5/4/2012

Amount Enclosed:

Remittance Information

For payment by check, please send to:

Kroll Ontrack, Inc.  
Via US Mail To:  
PO Box 845823, Dallas, TX 75284-5823  
Via Courier To:  
Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America  
Account Name: Kroll Ontrack Inc.  
Account No: 4427195125  
Wire ABA #: 026009593  
ACH ABA #: 111000012  
SWIFT: BOFAUS3N

**Thank you for your payment. We truly appreciate your business.**



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number: P0000031288  
Invoice Date: 4/4/2012  
Customer Number: 762713  
Job Number: 03262802  
PO Number: 3346  
Reference:  
Amount Due: 958.75 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>PROFESSIONAL AND CONSULTING SERVICES</b>						
Consultation	Ontrack Inview Support	2.50	HOURS	295.0000	737.50	USD
Custom Operations	3rd Party Data Analysis	0.25	HOURS	295.0000	73.75	USD
Ontrack Inview Support	Foldering or Review Admin	0.50	HOURS	295.0000	147.50	USD
<b>PROFESSIONAL AND CONSULTING SERVICES</b>					<b>958.75</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107

Kroll Ontrack



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number:	P0000032441
Invoice Date:	5/2/2012
Customer Number:	762713
Job Number:	03247531
PO Number:	24783
Reference:	
Amount Due:	22,076.55 USD

Ally Financial Inc.  
Attention: Patty Zellmann  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Noer, Derek T

Terms: NET 30 DAYS

Due Date: 6/1/2012

Invoice Summary

DISCOVERY SERVICES	22,076.55	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>22,076.55</b>	<b>USD</b>

**For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107**  
**Kroll Ontrack**



Invoice Number:	P0000032441
Invoice Date:	5/2/2012
Customer Number:	762713
Job Number:	03247531
Amount Due:	22,076.55 USD
Due Date:	6/1/2012

Amount Enclosed:

Remittance Information

For payment by check, please send to:

Kroll Ontrack, Inc.

Via US Mail To:

PO Box 845823, Dallas, TX 75284-5823

Via Courier To:

Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America

Account Name: Kroll Ontrack Inc.

Account No: 4427195125

Wire ABA #: 026009593

ACH ABA#: 111000012

SWIFT: BOFAUS3N

**Thank you for your payment. We truly appreciate your business.**



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Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number:	P0000032441
Invoice Date:	5/2/2012
Customer Number:	762713
Job Number:	03247531
PO Number:	24793
Reference:	
Amount Due:	22,076.55 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>DISCOVERY SERVICES</b>						
CSA Discount		-1.00	UNITS	3,464.1000	-3,464.10	USD
Native File Processing Fee - Source GB		1.00	UNITS	850.0000	850.00	USD
Ontrack Inview Native File Hosting		220.00	UNITS	20.0000	4,400.00	USD
Ontrack Inview Tiff Image Hosting		6,761,112.00	UNITS	0.0030	20,283.35	USD
Production Processing Fee - Native File		73.00	UNITS	0.1000	7.30	USD
<b>DISCOVERY SERVICES</b>					<b>22,076.55</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107

Kroll Ontrack



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number:	P0000032502
Invoice Date:	5/2/2012
Customer Number:	762713
Job Number:	03262802
PO Number:	3346
Reference:	
Amount Due:	885.00 USD

Ally Financial Inc.  
Attention: Patty Zellmann  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Casey, Carol L

Terms: NET 30 DAYS

Due Date: 6/1/2012

Invoice Summary

PROFESSIONAL AND CONSULTING SERVICES	885.00	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>885.00</b>	<b>USD</b>

*For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107*  
**Kroll Ontrack**



Invoice Number:	P0000032502
Invoice Date:	5/2/2012
Customer Number:	762713
Job Number:	03262802
Amount Due:	885.00 USD
Due Date:	6/1/2012

Amount Enclosed:

Remittance Information

For payment by check, please send to:

Kroll Ontrack, Inc.

Via US Mail To:

PO Box 845823, Dallas, TX 75284-5823

Via Courier To:

Bank of America Lockbox Services, Lockbox 845823,

1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America

Account Name: Kroll Ontrack Inc.

Account No: 4427195125

Wire ABA #: 026009593

ACH ABA#: 111000012

SWIFT: BOFAUS3N

**Thank you for your payment. We truly appreciate your business.**





9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number:	P0000032502
Invoice Date:	5/2/2012
Customer Number:	762713
Job Number:	03262802
PO Number:	3346
Reference:	
Amount Due:	885.00 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>PROFESSIONAL AND CONSULTING SERVICES</b>						
Consultation	Ontrack Inview Support	3.00	HOURS	295.0000	885.00	USD
<b>PROFESSIONAL AND CONSULTING SERVICES</b>					<b>885.00</b>	<b>USD</b>

*The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.*

**For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107**

**Kroll Ontrack**



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number:	P0000037872
Invoice Date:	5/31/2012
Customer Number:	762713
Job Number:	03247531
PO Number:	24793
Reference:	
Amount Due:	40,313.17 USD

Ally Financial Inc.  
Attention: Patty Zellmann  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Noer, Derek T

Terms: NET 30 DAYS

Due Date: 6/30/2012

**Invoice Summary**

DISCOVERY SERVICES	40,313.17	USD
TAX	0.00	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>40,313.17</b>	<b>USD</b>

**For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107**  
**Kroll Ontrack**



Invoice Number:	P0000037872
Invoice Date:	5/31/2012
Customer Number:	762713
Job Number:	03247531
Amount Due:	40,313.17 USD
Due Date:	6/30/2012

Amount Enclosed:

**Remittance Information**

For payment by check, please send to:

Kroll Ontrack, Inc.

**Via US Mail To:**

PO Box 845823, Dallas, TX 75284-5823

**Via Courier To:**

Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America

Account Name: Kroll Ontrack Inc.

Account No: 4427195125

Wire ABA #: 026009593

ACH ABA#: 111000012

SWIFT: BOFAUS3N

**Thank you for your payment. We truly appreciate your business.**



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(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

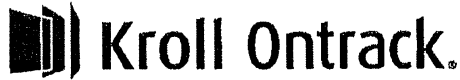
Invoice Number: P0000037872  
Invoice Date: 5/31/2012  
Customer Number: 762713  
Job Number: 03247531  
PO Number: 24793  
Reference:  
Amount Due: 40,313.17 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>DISCOVERY SERVICES</b>						
CSA Discount		-1.00	UNITS	6,023.8000	-6,023.80	USD
Custodian Filtering Fee		1.00	UNITS	550.0000	550.00	USD
Import 3rd Party Documents To Ontrack Inview		6.00	UNITS	0.1000	0.60	USD
Native File Processing Fee - Source GB		1.00	UNITS	850.0000	850.00	USD
Ontrack Inview Native File Hosting		440.00	UNITS	20.0000	8,800.00	USD
Ontrack Inview Tiff Image Hosting		12,044,352.00	UNITS	0.0030	36,133.07	USD
Production Processing Fee - Load File		330.00	UNITS	0.0100	3.30	USD
<b>DISCOVERY SERVICES</b>					<b>40,313.17</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107  
Kroll Ontrack



9023 Columbine Road  
Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
REPRINT**

Invoice Number: P0000037904  
Invoice Date: 5/31/2012  
Customer Number: 762713  
Job Number: 03262802  
PO Number: 3346  
Reference:  
Amount Due: 25,235.01 USD

Ally Financial Inc.  
Attention: Patty Zellmann  
PO Box 25163  
Lehigh Valley, PA 18002-5163

Project Manager/Sales Rep: Casey, Carol L

Terms: NET 30 DAYS

Due Date: 6/30/2012

**Invoice Summary**

DISCOVERY SERVICES	21,862.35	USD
PASS THROUGH COSTS	62.94	USD
PROFESSIONAL AND CONSULTING SERVICES	3,097.60	USD
SERVICES	196.00	USD
TAX	16.22	USD
<b>TOTAL INVOICE AMOUNT</b>	<b>25,235.01</b>	<b>USD</b>

*For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107*  
**Kroll Ontrack**



Invoice Number: P0000037904  
Invoice Date: 5/31/2012  
Customer Number: 762713  
Job Number: 03262802  
Amount Due: 25,235.01 USD  
Due Date: 6/30/2012

Amount Enclosed:

**Remittance Information**

For payment by check, please send to:

Kroll Ontrack, Inc.

Via US Mail To:

PO Box 845823, Dallas, TX 75284-5823

Via Courier To:

Bank of America Lockbox Services, Lockbox 845823,  
1950 N. Stemmons Freeway, Suite 5010, Dallas, TX 75207

For electronic payments, please send to:

Bank: Bank of America

Account Name: Kroll Ontrack Inc.

Account No: 4427195125

Wire ABA #: 026009593

ACH ABA#: 111000012

SWIFT: BOFAUS3N

**Thank you for your payment. We truly appreciate your business.**



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Eden Prairie, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

**INVOICE  
DETAILS  
REPRINT**

Invoice Number: P0000037904  
Invoice Date: 5/31/2012  
Customer Number: 762713  
Job Number: 03262802  
PO Number: 3346  
Reference:  
Amount Due: 25,235.01 USD

**Invoice Detail**

Line Description	Line Details	Quantity	UM	Billing Rate	Amount Billed	Currency
<b>DISCOVERY SERVICES</b>						
Ontrack Inview Document Tiff Production		95,848.00	UNITS	0.0400	3,833.92	USD
Ontrack Inview Tiff Image Hosting		110,343.00	UNITS	0.0030	331.03	USD
Production Processing Fee - Load File		1,381,480.00	UNITS	0.0100	13,814.80	USD
Production Processing Fee - Native File		38,826.00	UNITS	0.1000	3,882.60	USD
<b>DISCOVERY SERVICES</b>					<b>21,862.35</b>	<b>USD</b>
<b>PASS THROUGH COSTS</b>						
COGS FREIGHT OUT		0.00	COST	0.0000	62.94	USD
<b>PASS THROUGH COSTS</b>					<b>62.94</b>	<b>USD</b>
<b>PROFESSIONAL AND CONSULTING SERVICES</b>						
Consultation	Ontrack Inview Support	0.50	HOURS	295.0000	147.50	USD
Consultation	Ontrack Inview Support	10.00	HOURS	295.0000	2,950.00	USD
<b>PROFESSIONAL AND CONSULTING SERVICES</b>					<b>3,097.50</b>	<b>USD</b>
<b>SERVICES</b>						
MEDIA - CD/DVD		49.00	UNITS	4.0000	196.00	USD
<b>SERVICES</b>					<b>196.00</b>	<b>USD</b>

The Detail page(s) include the detailed information for the Pass Through Costs, Discovery Services, Fees, Forensic Services, Job Ceiling Adjustments, Other Services, Professional and Consulting Services, and Services sections.

For questions, please contact [AR@KrollOntrack.com](mailto:AR@KrollOntrack.com) or call 952-937-1107  
Kroll Ontrack

## KROLL ONTRACK

KROLL ONTRACK  
9023 COLUMBINE ROAD  
EDEN PRAIRIE, MN 55347  
(952) 937-1107  
(952) 949-4082 [FAX]

## INVOICE

Carpenter Upps & Leland  
Attention: Jennifer Battle - ALLY FINANCIAL INC  
280 Plaza, Suite 1300  
Columbus, OH 43215

Invoice Number: 32628028  
Invoice Date: 07/31/2010  
Customer Number: 2985585  
Job Number: 3262802  
PO Number: PO24793 - Ally Financial Inc.  
Reference:  
Amount Due: 300,709.12

Project Manager/Sales Rep: Casey, Carol		Terms: NET 30 DAYS		Due Date: 08/29/2010	
Line Description	Qty	UM	Billing Rate	Amount Billed	Currency
MBIA Processing - to be paid by RFC	1.00	Units	308,059.2000	308,059.20	USD
Total Invoice Amount:				308,059.20	
Payment Received:				7,350.08	
Balance Due:				300,709.12	USD

### Remittance Information

Check & Credit Card Payments  
Kroll Ontrack  
9023 Columbine Road  
Eden Prairie, MN 55347

Wire Payments  
Bank: Wells Fargo, N.A.  
Account Name: Kroll Ontrack Inc.  
Account No: 2001017640  
Routing No: 121000248  
SWIFT: WFBUI565

ACH Payments  
Bank: Wells Fargo, N.A.  
Account Name: Kroll Ontrack Inc.  
Account No: 2001017640  
Routing No: 091000019